

## Deepwater Horizon Incident

# BP CLAIMS PROCESS FACT SHEET

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BP takes full responsibility for responding to the Deepwater Horizon Incident. We will clean it up. BP will also pay all necessary clean-up costs and legitimate claims.

BP is committed to pay legitimate and objectively verifiable claims for other loss and damage caused by the spill. This may include claims for assessment, mitigation and clean up of spilled oil, property damage caused by the oil, individual and commercial economic losses including loss of earnings / profit and other losses as specified by applicable laws and regulations. BP will also evaluate all claims for bodily injury even though they are not payable under OPA.

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### CLAIMS PROCESS:

- WHO** Private **individuals, businesses,** and government entities may file claims.
- WHAT** You may be eligible for compensation for **loss of income (including wages, any impacted private business – fishing, rental property, tourism business, etc.), and property damage or loss. Although claims for bodily injury are not compensable under the Oil Pollution Act of 1990, BP is also committed to evaluating each claim for bodily injury submitted through the claims process on a case-by-case basis.**
- HOW** Call the BP Claims Line at 1-800-440-0858 to be assigned a claim number - - this is the required 1<sup>st</sup> step. The line is toll-free and available 24 hours a day, 7 days a week.
- Government entities should call 1-302-476-7732.
- You can also file a claim online at [www.bp.com/claims](http://www.bp.com/claims) or in person at one of the claims centers listed on the back of this page.
- QUESTIONS** If you have any questions about submitting a claim, you may call the BP Claims Line and speak with an operator OR visit one of the **BP claims centers, however, we recommend that you first obtain a claim number by calling 10800-440-0858. This will helpo avoid delays.** .
- NEXT** Each claim will be assigned to a Claims Representative who will contact you to ask for additional information regarding your claim. You must have a claim in the system and a claim number to receive compensation.
- Claimants should file one claim. They can report different types of damages on the same form with the same claim number. Multiple claim numbers will delay the review of the claim.

3960 West Navy Blvd  
Suite 16-17  
Pensacola, FL 32507

Port St. Joe, FL (Gulf County)  
106 Trade Circle  
Suite A  
Port St. Joe, FL 32456

Santa Rosa Beach, FL (Walton County)  
5008 US Hwy 98W  
Unit 6&7  
Santa Rosa Beach, FL 32459

## Claim Documentation Examples

(THE FOLLOWING DOCUMENTS MAY OR MAY NOT BE  
REQUIRED—THIS WILL DEPEND ON YOUR SPECIFIC CASE)

### *Individual*

- W—2 (if applicable);
- 1099 (if applicable);
- Description of how you were impacted by the incident;
- Loss calculation (historical wage information and current wage information) ;
- Employer Name (if applicable);
- Letter from employer indicating employee was let go due to the incident (if applicable);
- Any other documentation to substantiate your loss (if applicable).

### *Business*

- Consult with your financial advisor if applicable;
- Business license number;
- Description of your business;
- Description of how your business was impacted by the incident;
- Tax returns;
- Historical monthly P&L detailing revenue and expenses;
- Current monthly P&L;
- Loss calculation (historical revenue and current revenue); and
- Any other documentation you can provide to substantiate your loss.

## Claims Office Locations

### Louisiana Claims Offices

**Cut Off, LA (Lafourche Parish)**  
Tarpon Heights Shopping Center  
16263 E. Main Street, Unit 2  
Cut Off, LA 70345

**Gretna/Belle Chasse (Jefferson Parish)**  
2766 Belle Chasse Hwy  
Suite A09  
Belle Chasse, LA 70037

**Houma, LA (Terrebonne Parish)**  
Plaza Caillou Shopping Center  
814 Grand Caillou Rd, Suite 2 & 3  
Houma, LA 70363

**Morgan City, LA (St. Mary Parish)**  
931 US Hwy 90 East  
Bayou Vista, LA 70380

**New Iberia, LA (Iberia Parish)**  
956 S. Lewis Street  
New Iberia, LA 70560

**New Orleans (Orleans Parish)**  
4375 Michoud Blvd  
New Orleans, LA 70129

**Venice (Plaquemines Parish)**  
41093 Hwy La 23  
Boothville, LA 70038

### Alabama Claims Offices

**Bayou La Batre (Mobile County)**  
13290 N. Wintzell Avenue  
Bayou LaBatre, AL 36509

**Dauphin Island (Mobile County)**  
1008 Alabama Avenue  
Dauphin Island, AL 36528

**Foley (Orange Beach/Gulf Shores/Bon Secour,  
Baldwin County)**  
1506 North McKenzie Street (HWY 59)  
Suite 104  
Foley, AL 36535

**Gulf Shores /Orange Beach (Baldwin County)**  
24039 Perdido Beach Blvd

Suite 1  
Orange Beach, AL 36561

**Mobile (Mobile County)**  
325 East I-65 Service Rd S  
Suite 1  
Mobile, AL 36606

### Mississippi Claims Offices

**Bay St. Louis (Hancock County)**  
1171 Hwy 90  
Bay St. Louis, MS 39520

**Biloxi (Harrison County)**  
920 Cedar Lake Rd  
Suite K  
Biloxi, MS 39532

**Pascagoula (Jackson County)**  
5912 Old Mobile Highway  
Suite 3  
Pascagoula, MS 39581

### Florida Claims Offices

**Apalachicola, FL (Franklin County)**  
194 14th Street  
Suite 105  
Apalachicola, FL 32320

**Crawfordville, FL (Wakulla County)**  
3010 Crawfordville Hwy  
Suite A&B  
Crawfordville, FL 32327

**Ft. Walton Beach, FL (Okaloosa County)**  
348 SW Miracle Strip Pkwy  
Suite 13  
Fort Walton Beach, FL 32548

**Gulf Breeze, FL (Santa Rosa County)**  
5668 Gulf Breeze Pkwy  
Unit B-9  
Gulf Breeze, FL 32563

**Key West, FL Monroe County)**  
3722 N. Roosevelt Blvd.  
Key West, FL 33040

**Marathon, FL (Monroe County)**  
7885 Overseas Hwy  
Marathon, FL 33050

**Panama City, FL (Bay County)**  
7938 Front Beach Rd  
Panama City Beach, FL 32408

**Pensacola, FL (Escambia County)**